WILDLIFE TRAFFICKING TOOLBOX TALK

ROUTES
Reducing Opportunities for Unlawful Transport of Endangered Species

https://routespartnership.org

ROLE: Cargo Acceptance
TOPIC: A how-to guide

A TOOLBOX TALK *is a short informal discussion on a particular issue (e.g. safety), often given at the start of a shift.*

- This set contains four talks, designed to be given separately (e.g. one per month/quarter).
- Each session should only last a few minutes.
- An attendance form has been included for each talk.

TOPICS				
	Wildlife hidden under passenger clothing (1/4)	Wildlife hidden in carry-on baggage (2/4)	What to look for (3/4)	Safe handling of escaped animals in the cabin (4/4)

BEFORE YOU START:

FIND OUT (and share)
- Your company's protocol on the reporting of wildlife trafficking.
- Individuals/agencies to contact *(email, name, phone number etc.).*

CHECK *the ROUTES Partnership website* (https://routespartnership.org/) for more wildlife trafficking examples to include in your talk (e.g. from your airline/airport/region).

CHECK for comments in the notes section of this presentation for more information.

PRINT the eight images provided at the end *for 'show and tell'* to assist you.

Make it interesting
Make it relevant
Encourage discussion and ask if anyone has experience to share
Listen to what everyone says; and
Keep it positive!

ROUTES role-specific toolbox talks are also available for passenger check-in, passenger screening, cabin crew, cargo/baggage screening and ground handler staff (https://routespartnership.org/contact)

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ROLE: Cargo Acceptance
TOPIC: A how-to guide NOTES

- For information on IATA and combating wildlife trafficking: https://www.iata.org/policy/environment/Pages/wildlife-trafficking.aspx
- For information on ACI and combating wildlife trafficking: https://aci.aero/services/member-tools-to-combat-human-and-wildlife-trafficking/wildlife-trafficking/
- You can find more information on CITES on www.cites.org; and your country's CITES authority https://cites.org/eng/cms/index.php/component/cp

For regional and role-specific training materials on combating wildlife trafficking in air transport, visit the ROUTES training resources: https://routespartnership.org/training-modules

To assist staff to recognise and report wildlife trafficking, Quick Reference Cards are available: https://routespartnership.org/contact-card

The ROUTES website contains additional materials you can use, including:

- ROUTES publications on wildlife trafficking in air transport: https://routespartnership.org/industry-resources/publications
- ROUTES industry guidance resources: https://routespartnership.org/industry-resources/guidance-documents
- ROUTES factsheets : https://routespartnership.org/industry-resources/factsheets
- ROUTES awareness posters: https://routespartnership.org/industry-resources/posters
- ROUTES Infographics https://routespartnership.org/industry-resources/infographics

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https://routespartnership.org

ROLE: Cargo Acceptance
TOPIC: Wildlife hidden in cargo (1/4)

Wildlife trafficking poses potential risks to the aviation industry

REPUTATION | LEGAL | ECONOMIC | SAFETY

Smugglers often try to hide prohibited items such as drugs etc. in cargo. Traffickers are also known to use cargo shipments to hide wildlife. **Cargo acceptance staff can play an important role in the detection and reporting of smuggled wildlife.**

CHECK THAT

- **Documentation is clear, correct and complete**
- **If live animals have been declared, conditions of carriage complies with IATA's Live Animals Regulations (LAR)**
- **Packages do not smell, move or make a noise**

Ask for additional details if anything looks suspicious

Make a REPORT if you think cargo may contain smuggled wildlife

Wildlife hidden in cargo tends to be:

- *Large in size and/or weight*
- *Heavy*
- *Sometimes living (e.g. turtles and tortoises)*
- *Sometimes dead (as parts and products) (e.g. ivory, rhino horn, pangolin scales)*

(300 live turtles and tortoises smuggled in air cargo)

Panjit Tansom/TRAFFIC

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ROUTES
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https://routespartnership.org

ROLE: Cargo Acceptance
TOPIC: Wildlife hidden in cargo (1/4) – Attendance form

Company Name: …… Date: ……

Talk led by: ……

Name	Designation	Signature

(photocopy additional pages if necessary)

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WILDLIFE TRAFFICKING TOOLBOX TALK

ROUTES
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https://routespartnership.org

ROLE: Cargo Acceptance
TOPIC: Shipment contains wildlife (2/4)

Wildlife trafficking poses potential risks to the aviation industry

REPUTATION | LEGAL | ECONOMIC | SAFETY

Smugglers often try to hide prohibited items such as drugs etc. in cargo. Traffickers are also known to hide wildlife in cargo shipments. **Cargo acceptance staff can play an important role in the detection and reporting of smuggled wildlife.**

CHECK THAT

- **Documentation is clear, correct and complete**
- **If live animals have been declared, the conditions of carriage comply with IATA's Live Animals Regulations (LAR)**
- **Cargo does not smell, move or make a noise**

Ask for additional details if anything looks suspicious

Make a REPORT if you think cargo may contain smuggled wildlife

ASK: *"Does this shipment contain wildlife or wildlife parts or products?"*

"YES"

All required permits are present, valid & correct
(e.g. CITES, import, export, health, quarantine etc.)

- YES → ***"Does this shipment contain live animals"?***
  - YES → ***Carriage conditions meet IATA's Live Animals Regulations***
    - YES → **PROCEED**
    - NO → **REPORT IT!** (CITES documents automatically invalid)
  - NO → **REPORT IT!**
- NO → **REPORT IT!**

"NO"

If the cargo smells unusual, makes a noise or moves and/or has air holes → **REPORT IT!**

Request assistance if you are unsure

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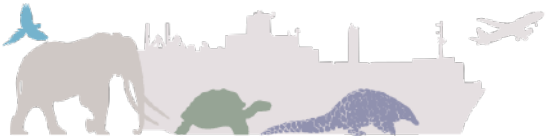

https://routespartnership.org

ROLE: Cargo Acceptance
TOPIC: Shipment contains wildlife (2/4) – Attendance form

Company Name: …… Date: ……

Talk led by: ……

Name	Designation	Signature

(photocopy additional pages if necessary)

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https://routespartnership.org

ROLE: Cargo Acceptance
TOPIC: Unclear documents (3/4)

Wildlife trafficking poses potential risks to the aviation industry

REPUTATION | LEGAL | ECONOMIC | SAFETY

Smugglers often try to hide prohibited items such as drugs etc. in cargo. Traffickers are also known to use cargo shipments to hide wildlife. **Cargo acceptance staff can play an important role in the detection and reporting of smuggled wildlife.**

CHECK THAT

- **Documentation is clear, correct and complete**
- **If live animals have been declared, the conditions of carriage comply with IATA's Live Animals Regulations (LAR)**
- **Cargo does not smell, move or make a noise**

Ask for additional details if anything looks suspicious

Make a REPORT if you think cargo may contain smuggled wildlife

You should have access to reference documents to show what genuine paperwork looks like.

DOCUMENT VERIFICATION

Look out for

- Obvious mistakes (e.g. wrong name of agency etc.)
- Spelling mistakes or inconsistencies (e.g. permit number or date does not match, item description misspelt etc.)
- Odd formatting or blurry text (may occur where documents are altered)

Ask for clarification

- "Can I see another clean copy of this document?"
- "Can you tell me more about the contents of the shipment?"
- "Does this country produce this item?"
- "Where is the agent who normally deals with this?"

Be alert when shipments are being moved to and from wildlife trafficking hotspots

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ROLE: Cargo Acceptance
TOPIC: Unclear documents (3/4) – Attendance form

Company Name: …… Date: ……

Talk led by: ……

Name	Designation	Signature

(photocopy additional pages if necessary)

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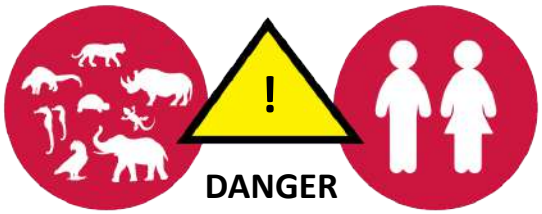
ROLE: Cargo Acceptance
TOPIC: Staying safe (4/4)

Animals can cause injury and spread disease.



Disease transmission applies to living animals and meat and other products.

E.g. Rabies, Ebola, SARS, MERs, Tuberculosis, Anthrax, Bird Flu etc.

Smugglers often try to hide prohibited items such as drugs etc. in baggage and cargo. Traffickers are also known to use cargo shipments to hide wildlife. **Cargo acceptance staff can play an important role in the detection and reporting of smuggled wildlife.**

Smuggled wildlife can be dangerous to airport operations and to staff and passengers.

CHECK THAT

- **Documentation is clear, correct and complete**
- **If live animals have been declared, the conditions of carriage comply with IATA's Live Animals Regulations (LAR)**
- **Cargo does not smell, move or make a noise**

If you suspect a live animal is loose:

- **STAY CALM**
- *Seek assistance from an expert*
- *Do not handle the animal unless absolutely necessary*
- *Use protective clothing*
- *Make a* REPORT

Border Force, UK

(Monitor lizard found in the baggage sorting area at Heathrow)

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ROLE: Cargo Acceptance
TOPIC: Staying safe (4/4) NOTES

See below for more guidance on staying safe :

Ask the audience if they know any examples of diseases than can pass from animals to people.

1. ALL animals have the potential to spread disease to humans.
    a) Examples include: Rabies, Ebola, SARS, MERs, Tuberculosis, Anthrax, Bird Flu etc.
2. Disease transmission does not just apply to living animals – meat and other products can also spread disease.

If you are in a situation where you must handle an animal, make sure that you protect yourself and those around you.

1. Always wear personal protective equipment when handling animals including gloves and a mask.
2. Be sure that you thoroughly clean your hands and any surfaces which the animal(s) may have come into contact with. **It is important to follow hygiene protocols.**
3. **Anyone who is bitten/scratched etc. should see medical attention as soon as possible.**

Image:
Monitor Lizard found in the baggage sorting area at Heathrow
https://www.gov.uk/government/news/border-force-seizes-rare-live-lizard-at-heathrow

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ROLE: Cargo Acceptance
TOPIC: Staying Safe (4/4) – Attendance form

Company Name: …… Date: ……

Talk led by: ……

Name	Designation	Signature

(photocopy additional pages if necessary)

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ROLE: Cargo Acceptance
TOPIC: Wildlife hidden in cargo
Image resource – *print for 'show & tell' – pg. 1/8*

Print

- 300 live turtles and tortoises smuggled in air cargo
- From Thailand to Hong Kong

(*300 live turtles and tortoises smuggled in air cargo*)

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ROLE: Cargo Acceptance
TOPIC: Wildlife hidden in cargo (misdeclaration)
Image resource – *print for 'show & tell' – pg. 2/8*

Print

- Ivory mis-declared as *"food stuff"* and pangolin scales as *"fish maw"*, arriving from Africa, discovered at KLIA, Malaysia

(Ivory mis-declared)

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ROLE: Cargo Acceptance
TOPIC: Use your senses
Image resource – *print for 'show & tell' – pg. 3/8*

Print

See

Screenshot from youtube *(courtesy of the Border Service of Kazakhstan's National Security Committee)*

(Agencia EFE)

- **No bag tags**
- **Note airholes**
- **32 falcons found in baggage**

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ROLE: Cargo Acceptance
TOPIC: Use your senses
Image resource – *print for 'show & tell' – pg. 4/8*

Print

Hear

(*The Star*)

- **Hissing from cargo declared as fruit**
- **Smuggled turtles and cobras found**

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ROLE: Cargo Acceptance
TOPIC: Use your senses
Image resource – *print for 'show & tell' – pg. 5/8*

Print

Smell

(*BBC News*)

- **Foul smell**
- **Delayed shipment**
- **Dead reptiles found inside**

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ROLE: Cargo Acceptance
TOPIC: Use your senses
Image resource – *print for 'show & tell' – pg. 6/8*

Print

Feel

(Macau News)

- **Heavy shipment of chocolate**
- **Contained smuggled ivory**

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ROLE: Cargo Acceptance
TOPIC: General Use
Image resource – *print for 'show & tell' – pg. 7/8*

Print

Trafficking routes through the air transport sector by region

IVORY

Origin
Africa

Transit
Africa (East)
Middle East
Europe

Destination
Asia (East, Southeast)

RHINO HORN

Origin
Africa (Southern)

Transit
Africa (East)
Middle East
Asia (Southeast)
Europe

Destination
Asia (East, Southeast)

REPTILE

Origin
Asia (South, Southeast)
Africa (Madagascar)
Americas (North)

Transit
Asia (South, Southeast)

Destination
Asia
(South, East, Southeast)
Middle East,
Americas (North)
Europe

BIRD

Origin
Americas (South, North)
Asia (South, Southeast)
Europe (including Russia)

Transit
Americas (South)
Middle East
Europe

Destination
Middle East
Americas (South, North)
Europe (including Russia)
Asia (Southeast)
Oceania (Australia)

PANGOLIN

Origin
Africa (West)
Asia (South, Southeast)

Transit
Europe
Middle East
Africa (East)

Destination
Asia (East, Southeast)

MARINE PRODUCTS

Origin
Americas (South, North)
Europe
Africa (West, Southern)
Asia (Southeast)

Transit
Europe

Destination
Europe
Asia (Southeast)

MAMMALS

Origin
Africa
(West, Southern, East)
Asia (Southeast)

Transit
Europe
Middle East
Africa (East)

Destination
Americas (North, South)
Europe (Including Russia)
Middle East
Asia
(South, East, Southeast)

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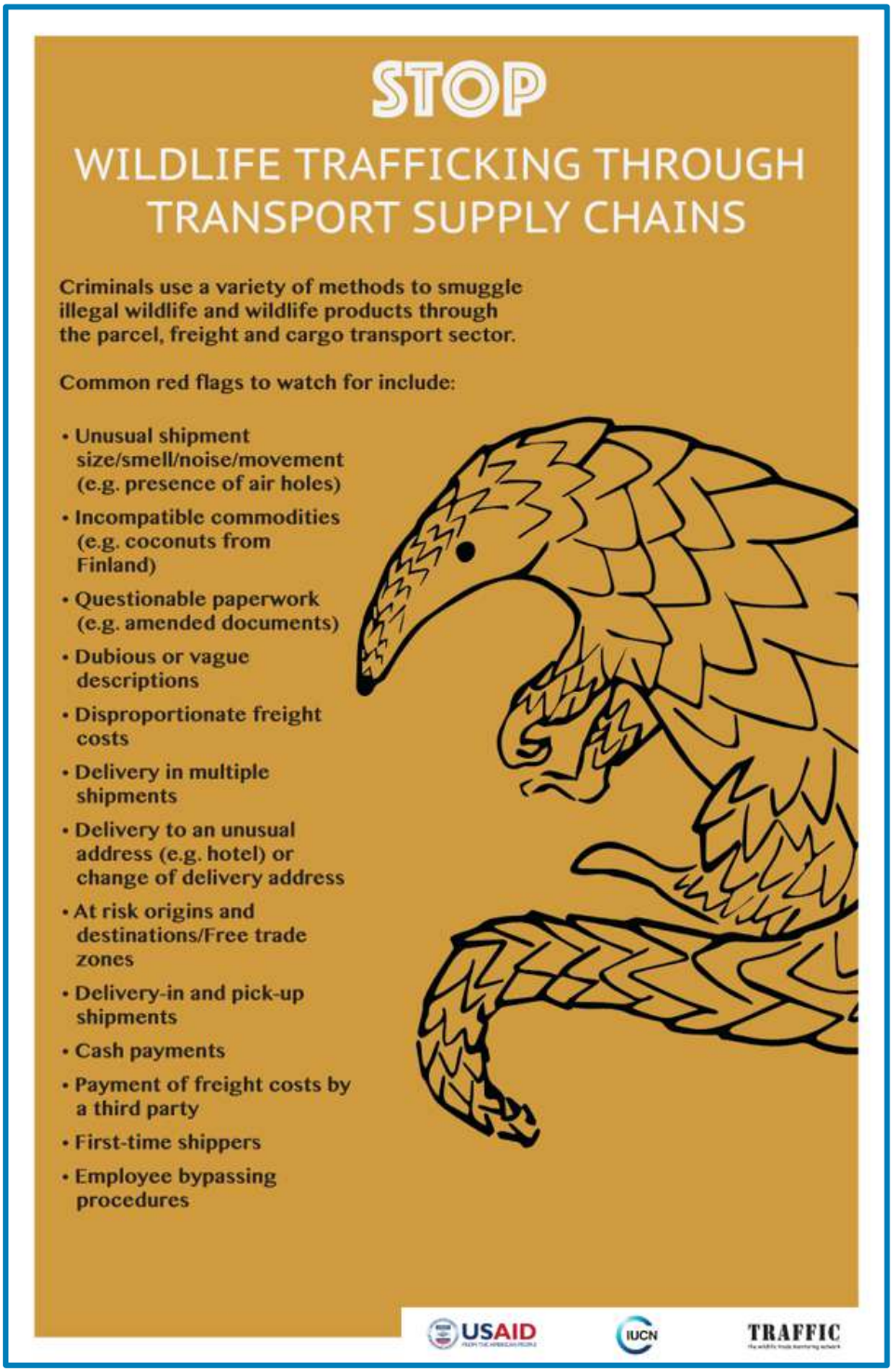
ROLE: Cargo Acceptance
TOPIC: General Use
Image resource – *print for 'show & tell' – pg. 8/8*

Print



https://routespartnership.org/industry-resources/posters

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ROLE: Cargo Acceptance
TOPIC: Image resource NOTES – *pg. 1/2*

Wildlife hidden in cargo

http://www.traffic.org/home/2012/12/4/thai-airport-authorities-seize-hundreds-of-animals-in-two-se.html

December 2012

- Based on a tip-off, authorities in Thailand Suvarnabhumi International Airport rescued 343 tortoises and freshwater turtles
- The animals were packed into bags and stuffed into polystyrene boxes
- The haul was found at the Cargo Complex of the airport
- The two men delivering the consignment for shipping were arrested
- The animals, traded as food and for use in traditional medicine, were believed to be destined for markets in Hong Kong

Wildlife hidden in cargo (misdeclaration)

https://www.traffic.org/news/malaysia-makes-its-eighth-african-pangolin-scale-and-ivory-seizure-for-2017/

July 2017

- Customs officers seized two boxes labelled as *"food stuff"* that arrived at the Kuala Lumpur International Airport (KLIA) air cargo Free Trade Zone
- The shipment had arrived on an Etihad Airways flight from Lagos, Nigeria which had transited via Abu Dhabi, United Arab Emirates
- The shipment listed a fictitious local address
- 75kg of ivory discovered
- 7 hours later, officers inspected another shipment labelled as *"fish maw"*
- The shipment of six gunny sacks arrived on an Ethiopian Airline flight from the Democratic Republic of Congo that had transited Addis Ababa, Ethiopia
- 300kg of pangolin scales discovered

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ROLE: Cargo Acceptance
TOPIC: Image resource NOTES – *pg. 2/2*

Use your senses - SEE

https://www.efe.com/efe/english/life/kazakhstan-thwarts-smuggling-of-endangered-falcons/50000263-3098719#

November 2016

- Authorities at Astana International Airport intercepted baggage with air holes containing 32 live falcons bound for the United Arab Emirates.
- Image taken from https://www.youtube.com/watch?v=X4t9gNQY6G4 with footage courtesy of the Border Service of Kazakhstan's National Security Committee.

Use your senses - HEAR

http://www.thestar.com.my/news/nation/2012/05/05/reptiles-in-papayas/

May 2012

- Authorities discovered illegal shipment of 555 cobras and 171 freshwater turtles in shipment of papayas.

Use your senses - SMELL

https://www.bbc.com/news/world-africa-25877368

January 2014

- Officials were alerted to OR Tambo International Airport cargo holding facilities because of a bad smell coming from the sealed shipment. The consignment (bound for the U.S.A. from Madagascar), had been in the holding facility for five days because of cancelled flights.

Use your senses - FEEL

https://macaunews.mo/customs-seize-34-kg-ivory-disguised-chocolate-bars/

July 2013

- Officers who were suspicious with the weight of boxes of chocolates discovered that the 'chocolates' were actually 90 ivory seals.

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